

# Public Works- General Services

City of Newton Performance Management Scorecard

November 2013

## Traffic Light Key

Green = actual value meeting or exceeding the target  
Yellow = actual value within 10% of meeting target  
Red = actual value more than 10% away from meeting target

## Trend Key

Green = cumulative Year-to-Date better than Last Year-to-Date  
Yellow = cumulative Year-to-Date the same as Last Year-to-Date  
Red = cumulative Year-to-Date worse than Last Year-to-Date

Metrics measured monthly unless otherwise noted

		Monthly				Yearly		
Metric	Metric Goal	Avg.	Target	Actual	Result	LYTD	YTD	Trend
<b>Streets and Sidewalks</b>								
<b>Outcome #1 Insure that projects are on time and under budget</b>								
% of Construction projects on schedule	Keep a minimum of 100% of projects on schedule	97%	100%	75%		97%	87%	
% of Construction projects on budget	Keep 100% of project under budget	86%	100%	100%		81%	98%	
<b>Outcome #2 User friendly and durable streets</b>								
Number of miles re-paved	Repave 8 miles of road during FY2014			1.80			8.30	
% of Potholes repaired within 3 business days	Repair at least 100% of potholes within 3 days	76%	100%	94%		78%	93%	
<b>Outcome #3: Ensure a safe citywide sidewalk system</b>								
Miles of new sidewalk constructed	Construct 2 miles of sidewalk in FY2014			0.10			1.50	
Repair 2.5 miles of sidewalk	Repair 2.5 miles of sidewalk in FY2014			1.00			3.00	
% of Sidewalks made safe within 5 days	Make at least 100% of sidewalks safe within 3 days	83%	100%	87%		89%	83%	
<b>Community Beautification</b>								
<b>Outcome #1 Create and maintain a beautified Newton</b>								
# of BoxART traffic control box art design	Complete a total of 24 boxart traffic control boxes			0			0	
# of City Entrance Improvements: streets swept, traffic island cleanliness, cut grass, weeds and brush control	Complete improvements at 10 entrances 3 times per year			10			50	
# of Village Painting Projects (fire boxes, parking meter poles, fire hydrants, fences, etc.)	Complete 13 painting projects during FY14			8			50	
<b>Trash and Recycling</b>								
<b>Outcome #1 Effective trash and recycling program</b>								
Curbside recycling % of total tonnage	Improve recycling rate of 35%	36%	35%	36%		35%	34%	
% of Trash pickups made on time without issue	Maintain an accuracy rate of 99.99% for on-time collections	99.87	99.99%	99.96		99.86	99.95	
% of Recycling pickups made on time without issue	Maintain an accuracy rate of 99.99% for on-time collections	99.94	99.99%	99.98		99.95	99.98	
<b>Transportation</b>								
<b>Outcome #1: Safe and Efficient Street Lighting Infrastructure and Efficient and Effective Parking Systems</b>								
% of out of service parking meters replaced with _ days	Replace 100% of out of service parking meters in 7 days	100.00%	10.00%			100.00%	10.00%	
% of LED project completed on schedule	Complete 100% of project on schedule	100.00%	25.00%				25.00%	
% of Streetlamps repaired within 14 days of receipt	Repair at least 100% of streetlamps within 14 days	100.00%	72.00%				71.50%	
# of Miles painted (line painting)	Paint 30 miles of road in 2014	30	28.7				28.7	
% of Line painting projects completed on schedule	100% of painting projects on schedule	100.00%	96.00%				95.00%	

## Notes